



SPENCER J. COX
Governor

DEIDRE M. HENDERSON
Lieutenant Governor

UTAH DEPARTMENT OF COMMERCE

Division of Corporations and Commercial Code

MARGARET W. BUSSE
Executive Director

ADAM WATSON
Division Director

October 23, 2024

Dear Utah Business Community,

I would like to begin by offering my sincere apologies for the problems and difficulties that many of you have experienced with our new business registration system. I understand how frustrating it can be to deal with long wait times and challenges when trying to register, renew, or manage your business filings.

Please know that our team is actively working with our developers to resolve these problems and get things running smoothly again. Once the bugs are worked out and the system is functioning as it should, the new business registration system is designed to streamline and enhance business registration and management.

In the meantime, we have created a dedicated website with instructions to help answer many of your questions. I urge you to thoroughly read the Online Registration Instructions available at corporations.utah.gov. Doing so can help resolve many common issues and prevent long wait times for a response from our staff.

Thank you for your patience and understanding as we work through these challenges. We're committed to making this right and improving your experience.

Sincerely,

Adam Watson
Utah Division of Corporations and Commercial Code Director